

# Manage Every Stay. Deliver Every Wow.

All-in-one hotel management software to simplify operations and elevate guest experiences.

Front Desk Management

Reservations Management

Housekeeping Management

Reports & Analytics

Settings & Automation

Increase Efficiency

Delight Guests

Boost Revenue



**FreshHome**  
A joint venture of twin Angels Group

-  **CONVENIENCE**  
Control your home easily, anytime from anywhere.
-  **ENERGY SAVING**  
Optimize usage and reduce energy costs.
-  **ENHANCED SAFETY**  
Smart alerts and automated systems protect what matters most.
-  **COMFORT**  
Perfect ambiance, temperature, and entertainment — all set for you.



## AUTOMATION MAKES LIFE *simply better.*

From lighting and temperature to entertainment and comfort — automation brings everything together, so you can enjoy more of what truly matters.

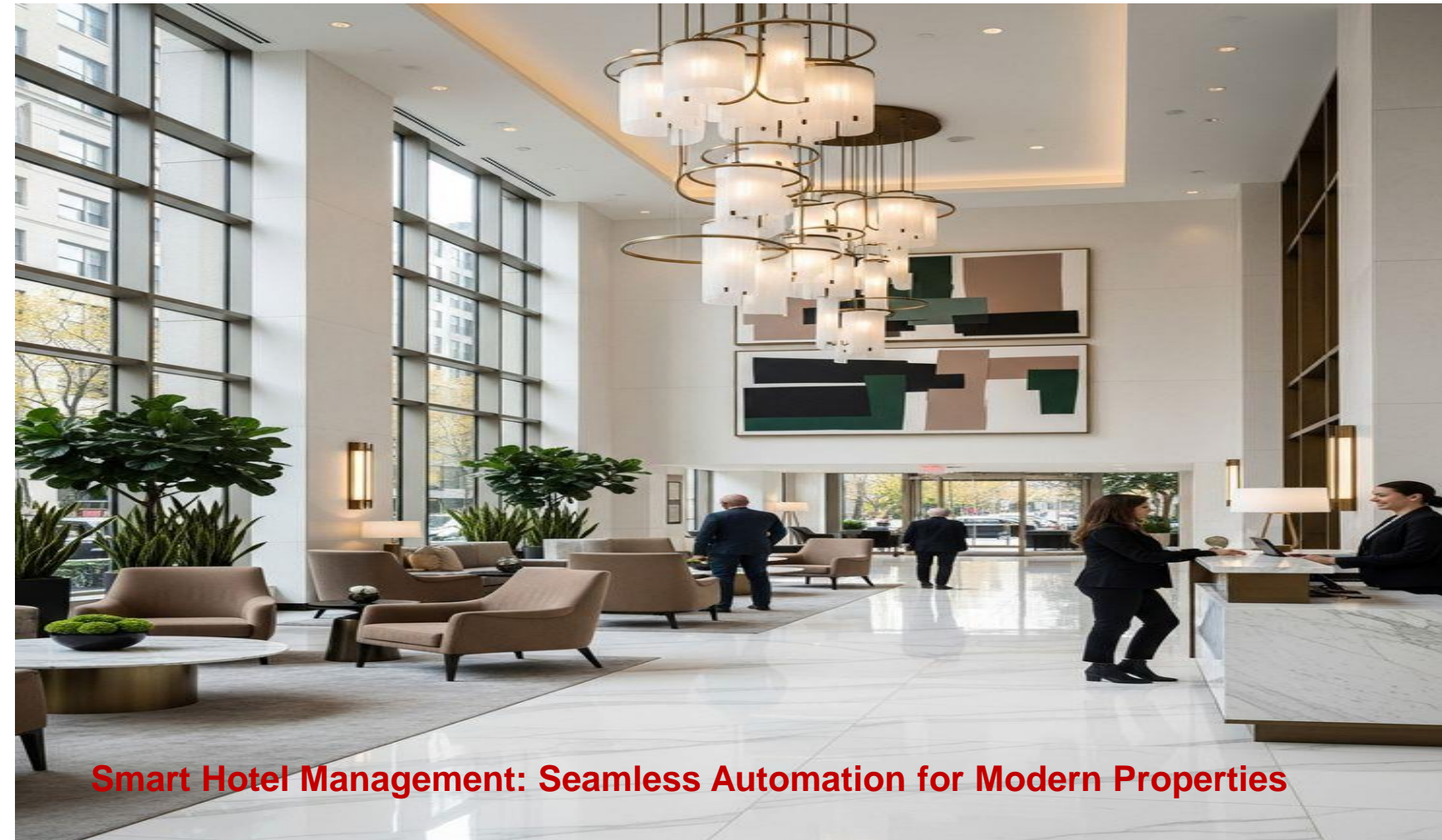
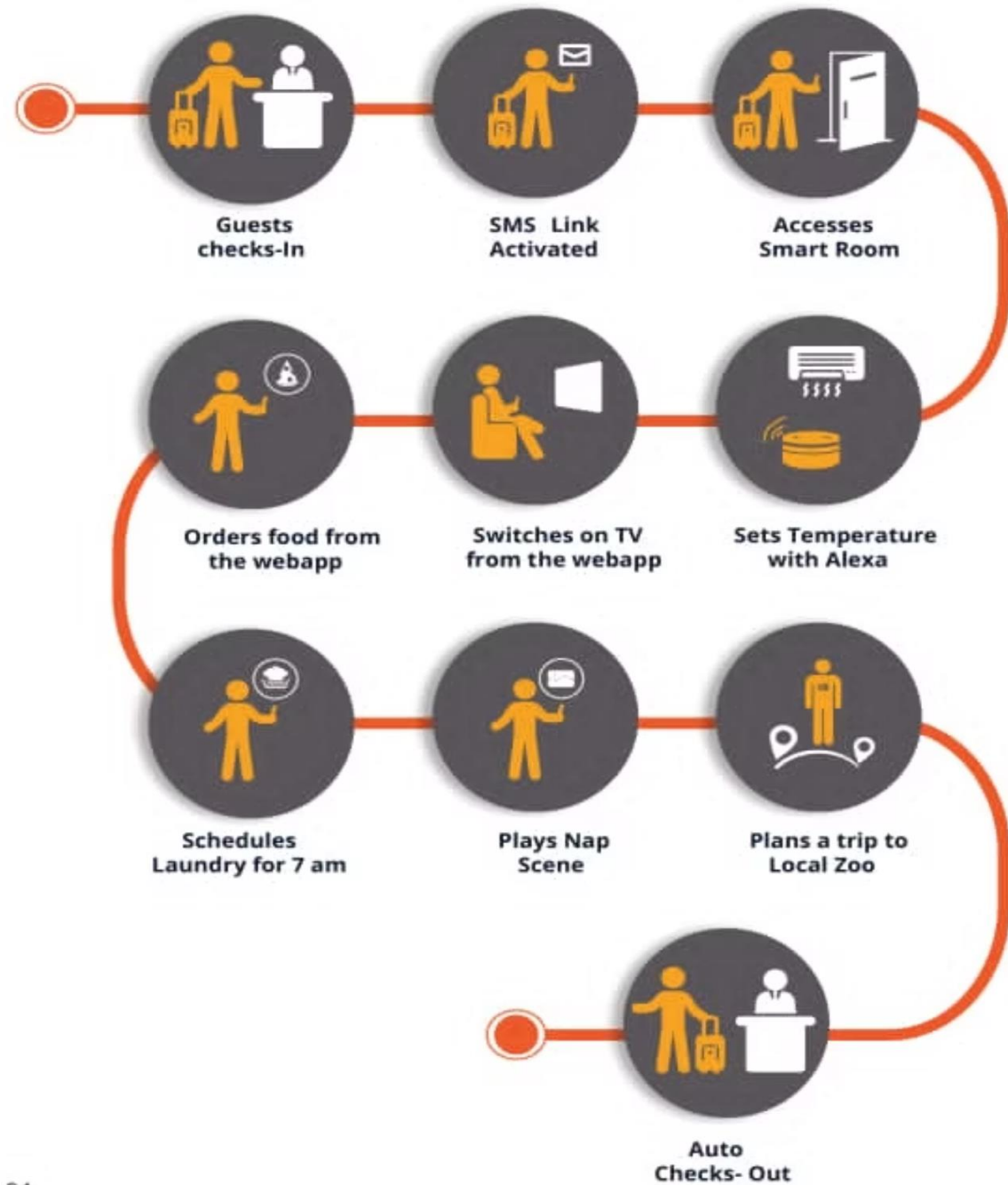
 Automation doesn't just make life easier, it makes it *better.*



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## Hotel Management Software.....

### The Process Flow



**Smart Hotel Management: Seamless Automation for Modern Properties**

Transform guest experience while maximizing revenue and operational efficiency

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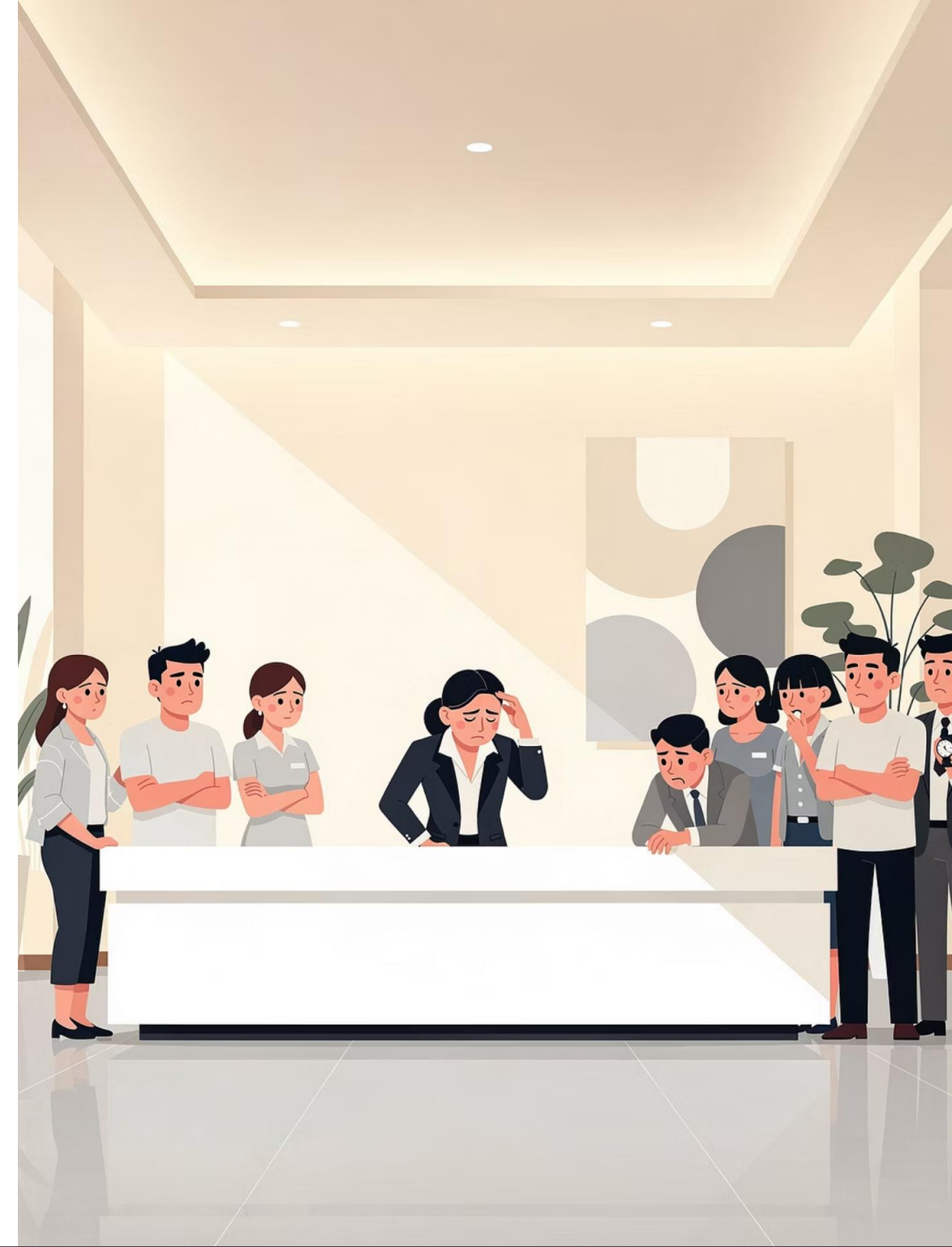
# The Challenge: Traditional Hotel Operations Hold You Back

## Manual Processes

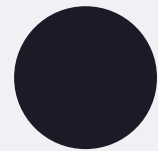
- Long check-in queues frustrate guests
- Paper-based tracking creates errors
- Staff overwhelmed with routine tasks
- Limited visibility into operations

## Lost Revenue

- Service delays reduce guest satisfaction
- No real-time oversight means missed issues
- Inefficient resource allocation
- Poor cross-sell opportunities

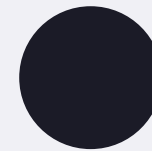


# The Solution: Complete Digital Transformation



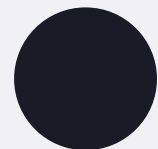
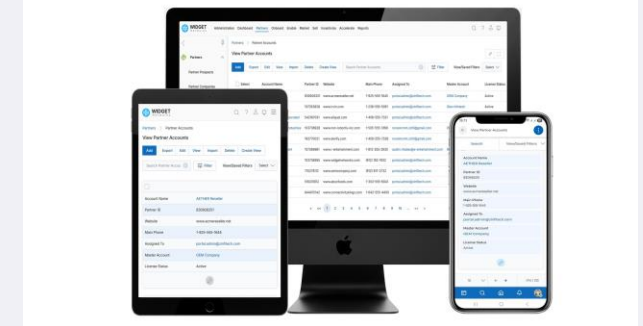
## Guest App

Contactless check-in, service ordering, payments



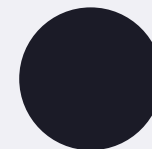
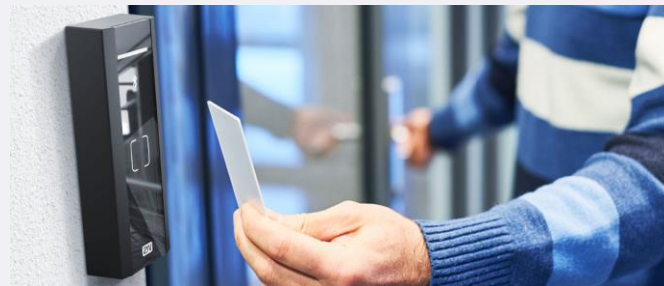
## Admin Portal

Real-time monitoring, analytics, complete oversight



## RFID Access

Smart room entry, lift control, security



## Voice Control

Alexa-powered room automation for guests



# Instant Digital Check-In

## QR Code Revolution

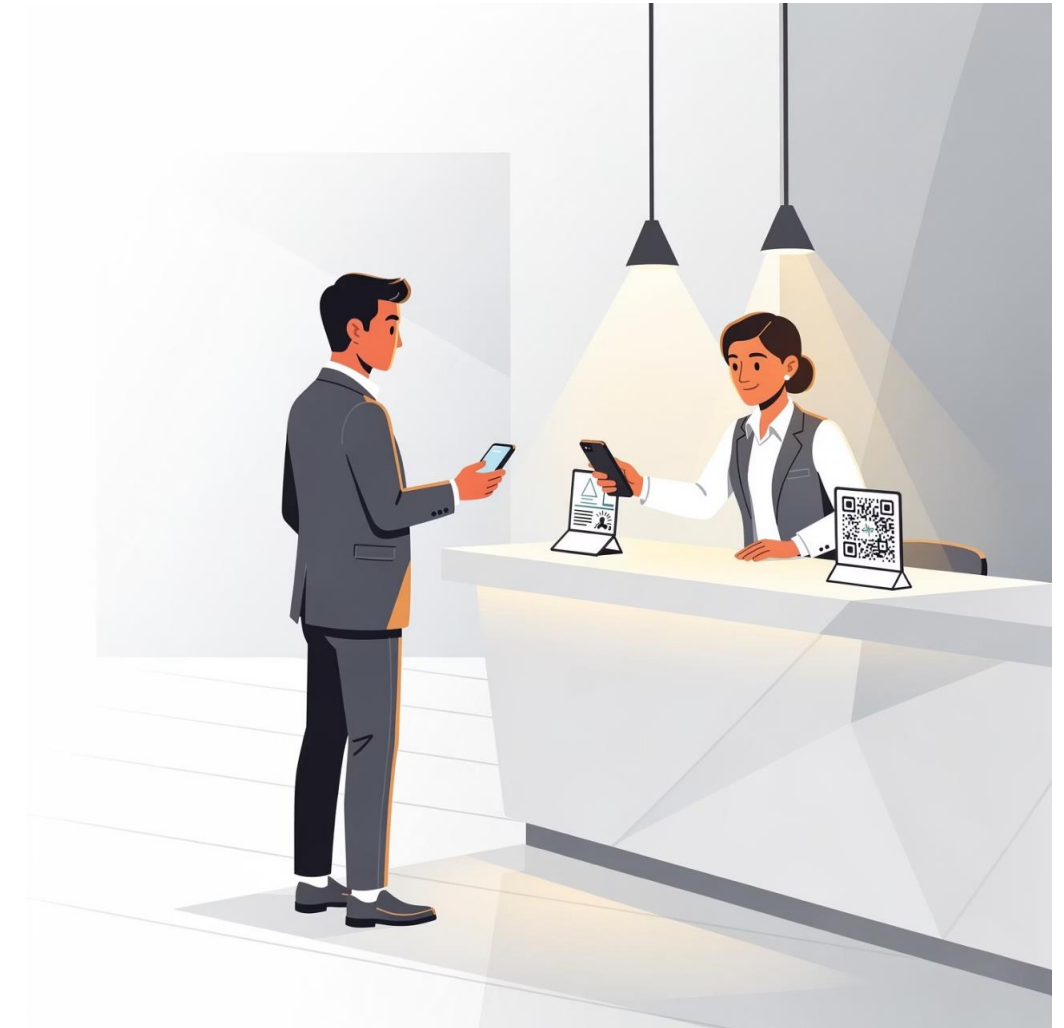
Guest scans code at reception, uploads Aadhar & PAN instantly

Automated welcome message with personalized WiFi credentials sent immediately

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### Growth Benefits:

- **Customer:** Zero wait time, seamless entry
- **Admin:** Digital records, compliance automation
- **Staff:** 70% faster check-ins, focus on hospitality



# Frictionless Payment

## OTP Login

Secure, instant authentication

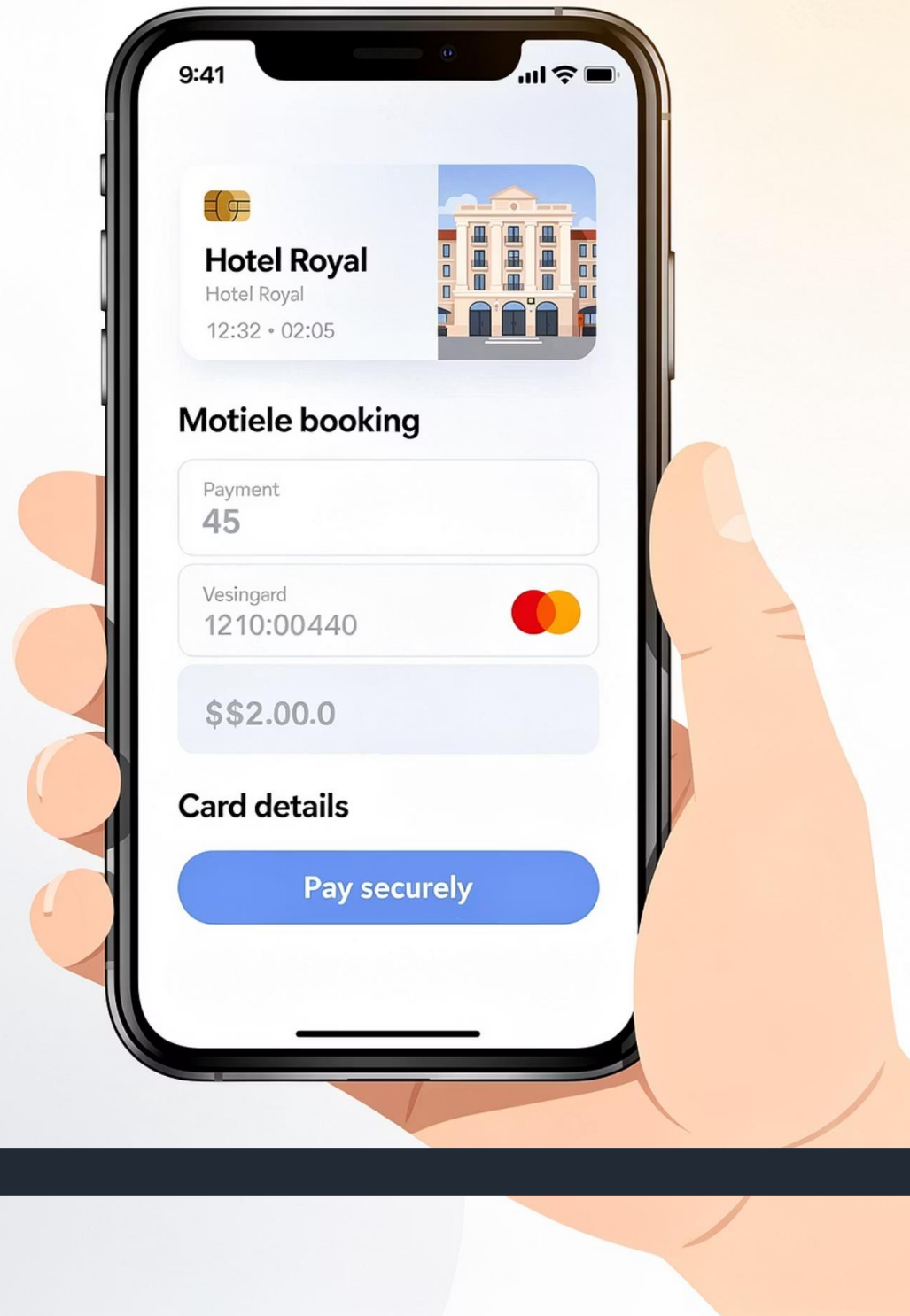
## Integrated Payment

UPI, cards, wallets - all options available

## Split Billing

Pay per service or consolidated

**Revenue Impact:** Faster payments, reduced checkout time, improved cash flow





## Smart Lift Access



### Smart Lift

RFID touch auto-selects floor  
No button pressing needed



### Restricted Access

Card opens only doors allowed to,  
Admin gets entry notification



### RFID Encoder

Encoded RFID for seamless check-in  
without staff overhead

Manager Dashboard: Entry/exit timestamps, fast key creation

# Smart Door Lock

## Intelligent Security

Receptionist activates RFID card with floor & room restrictions

Card unlocks app services automatically



### Enhanced Security

Guests access only designated areas



### Service Activation

In-app features unlock with card

**Admin Benefit:** Complete access logs, real-time tracking, zero unauthorized entry



# Smart Room Energy Control

## Intelligent Power Management

Guests simply insert their RFID key card into the dedicated wall slot upon room entry to activate all electrical power, including lights, air conditioning, and television. When the card is removed, all power is automatically cut off, ensuring no energy is wasted when the room is unoccupied.

### Energy Efficiency

Reduce electricity consumption by up to **30% annually**.

### Cost Savings

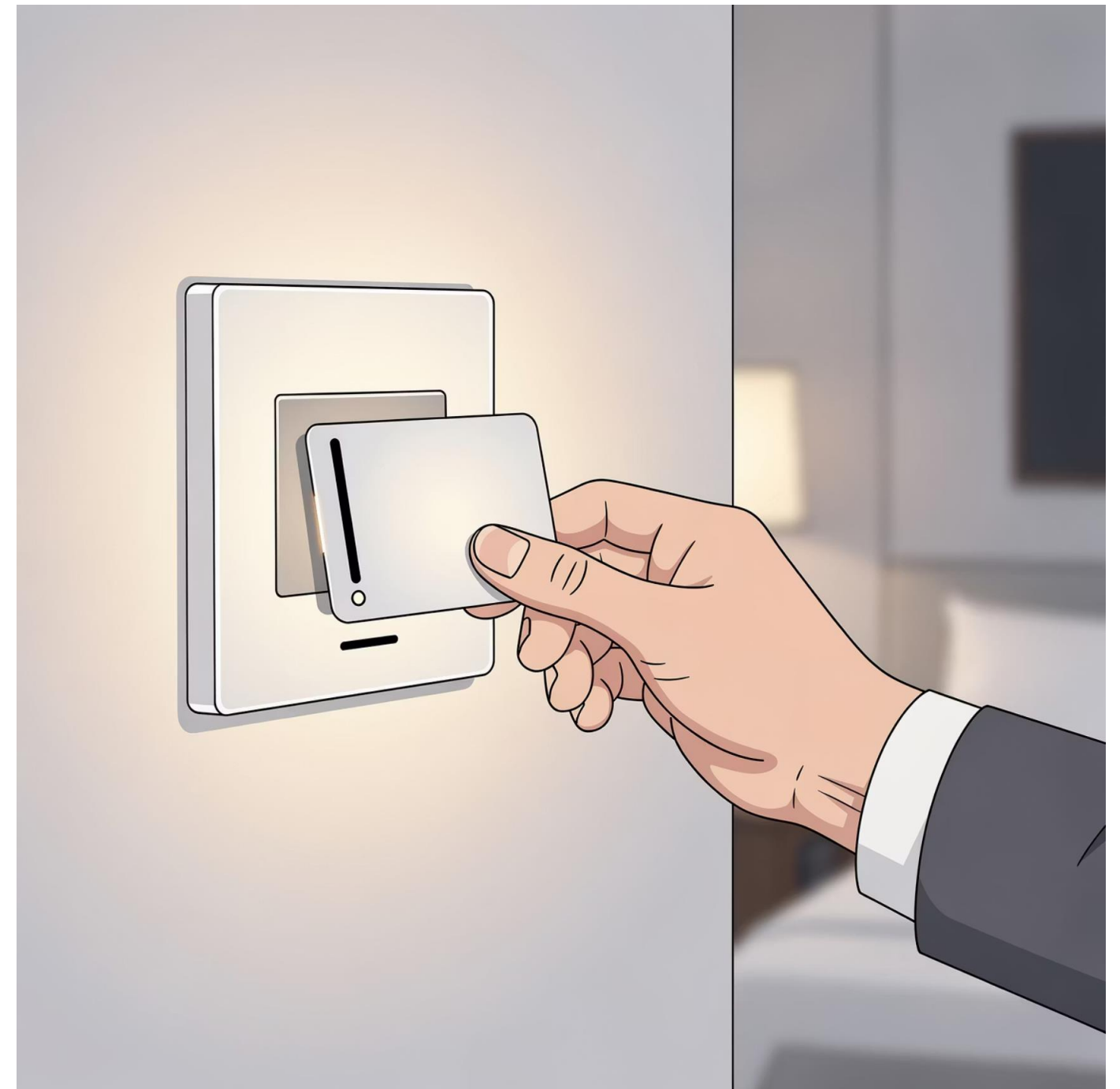
Significantly lower utility bills and operational expenses.

### Sustainability

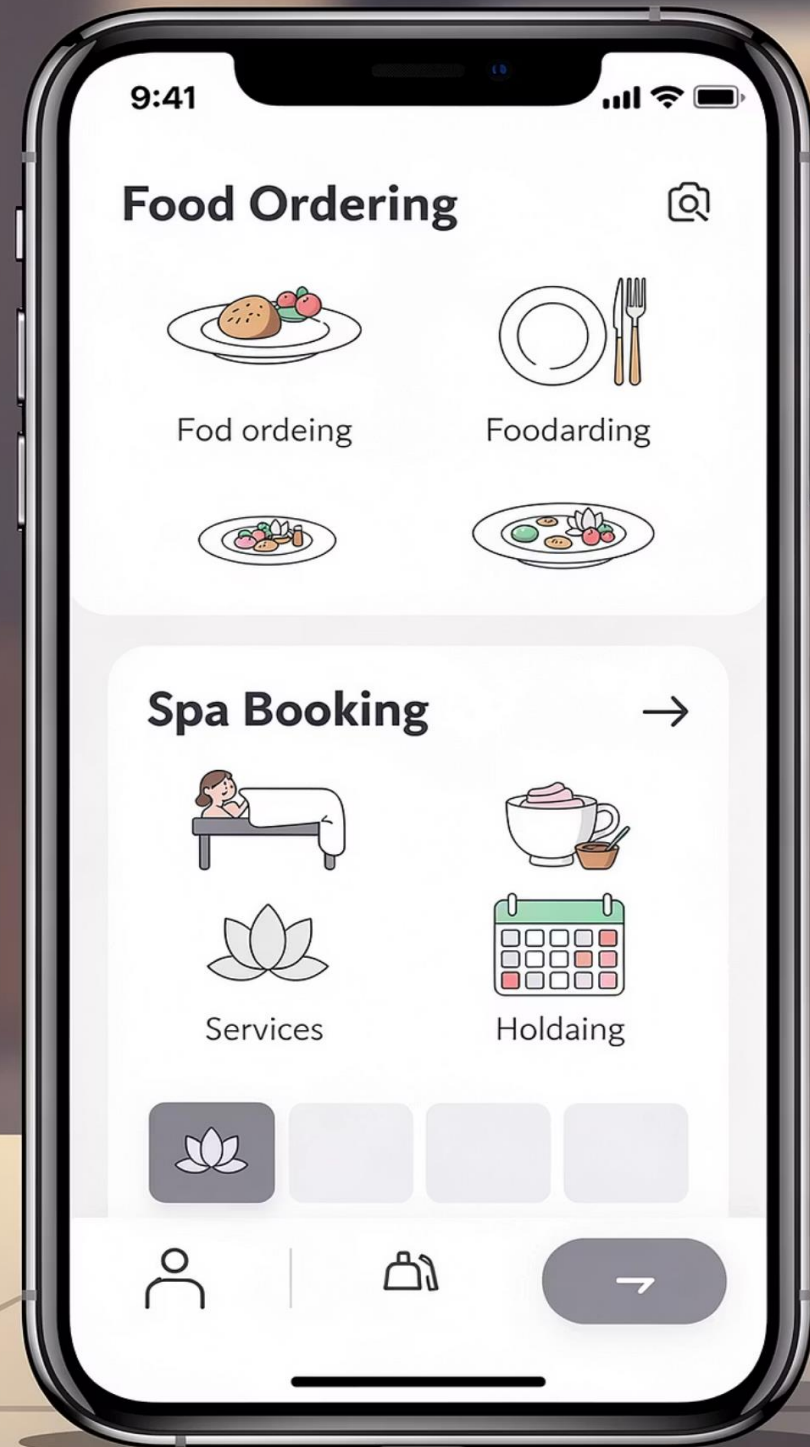
Contribute to environmental protection with greener hotel operations.

### Automated Oversight

Eliminate manual checks, ensuring consistent energy savings and compliance.



# In-App Service Marketplace



## Room Service


Browse menu, order instantly, track delivery with ETA

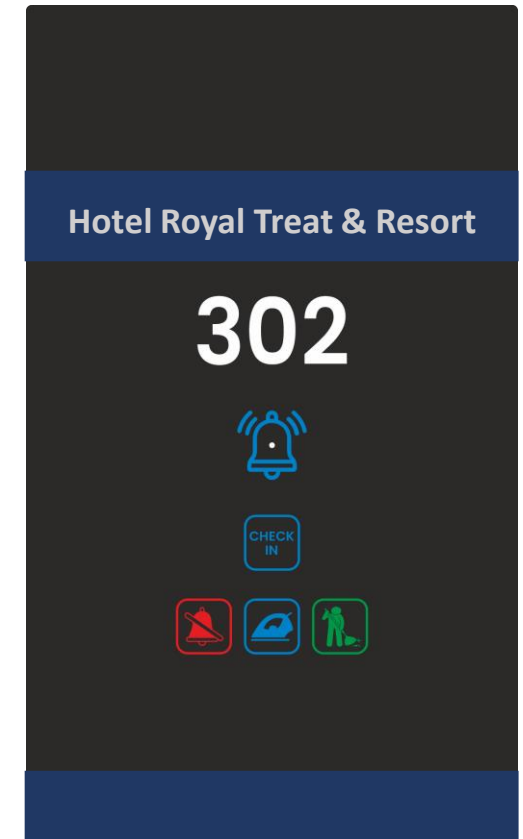
## Laundry Scheduling

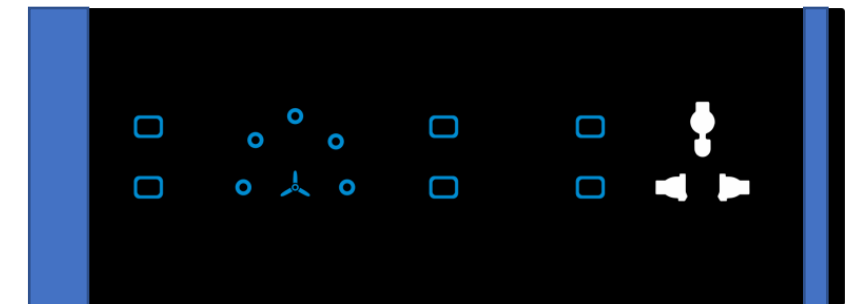
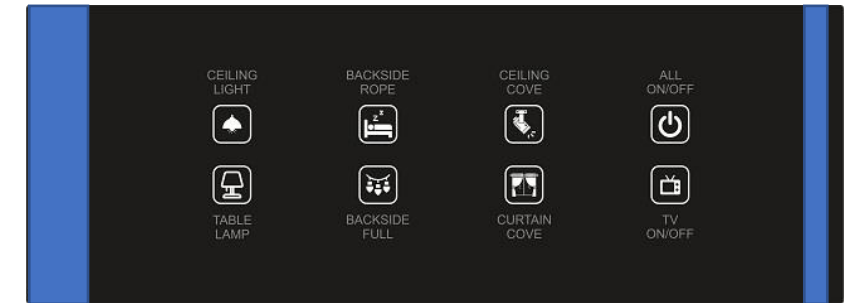
Pick time slots, TAT tracking, auto-billing

## Spa & Amenities

Book treatments, pool access, gym slots

-  **Partial Payment Option:** Guests pay per service or add to final bill - maximum flexibility drives higher spending





# Voice-Controlled Room Automation

## Alexa Integration

Voice commands control: **Smart Switch Board Panel** available from 2Module to 12 Module Face Plate

- Lighting intensity & scenes: **All Light And Every Appliances Control From Mobile Application & Voice Command**
- Curtain opening/closing
- Temperature adjustment
- TV & entertainment

Premium Experience at minimal infrastructure cost

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# Smart Communication Hub

## Hotel Cab Booking

Direct booking through app  
Travel dept gets instant notification

## Do Not Disturb

Digital signaling to all departments  
No physical door hangers needed

## Clean My Room

Request reflects in housekeeping dashboard  
TAT tracking & priority assignment

### Stakeholder Growth:

- **Customer:** Control & convenience without phone calls
- **Optimized routes, clear priorities**
- **Admin:** Real-time service status visibility

# Growth Dashboard: Admin Remote Oversight

## 24/7

### Remote Monitoring

View operations from anywhere

## Live


### TAT Tracking

Every service request timed

## Auto

### Delay Alerts

Prominent notifications with ETA

 **Owner's Peace of Mind:** Complete visibility while you sleep - phone alerts for critical issues only



# Smart Feedback & Checkout

## Service Rating System

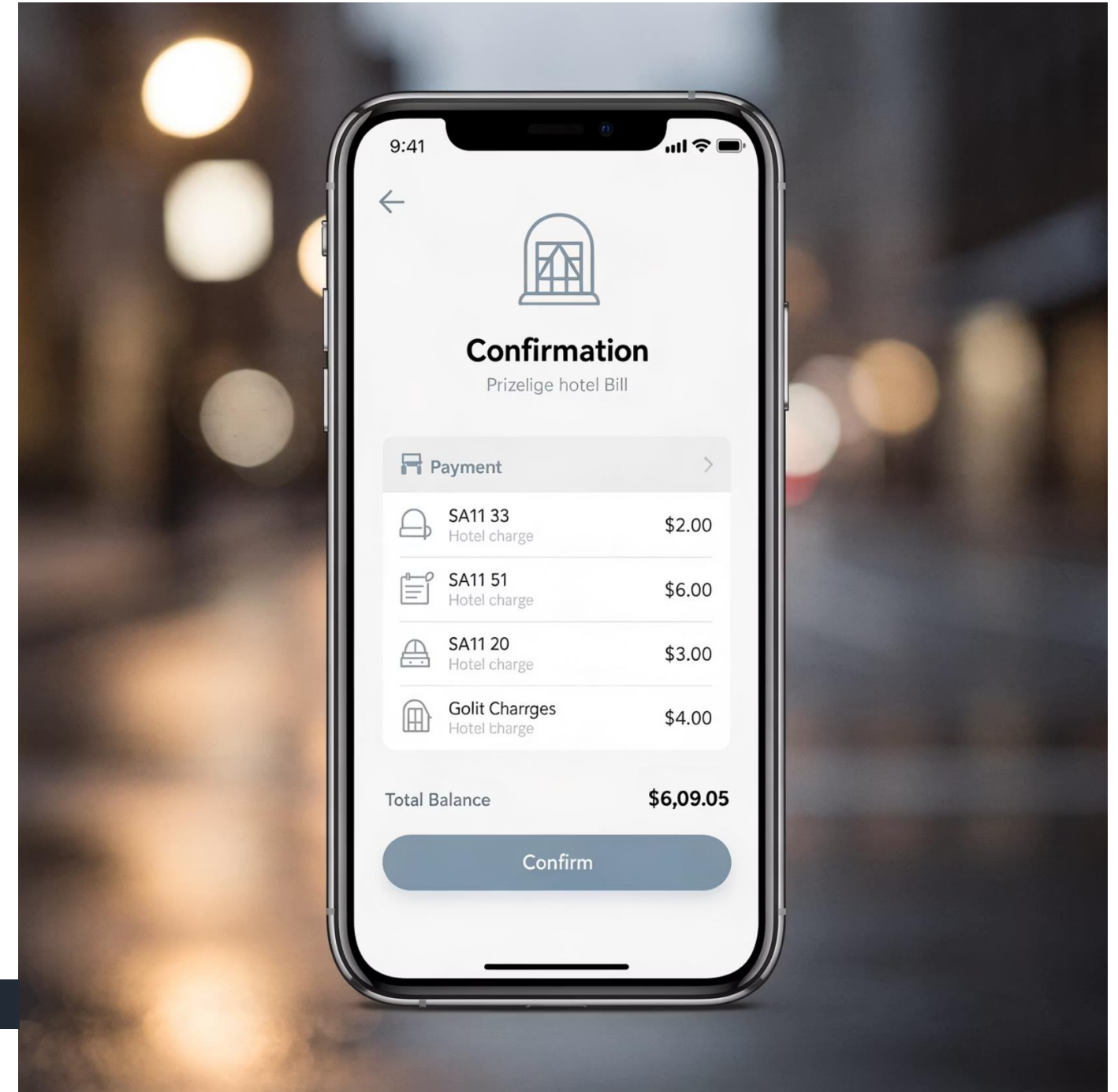
After each service, guest rates experience with stars

### Continuous improvement loop:

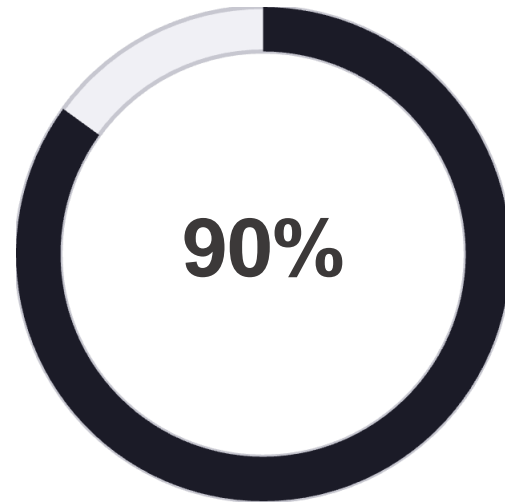
- Identify top performers
- Spot service gaps immediately
- Coach staff based on data
- Build reputation scores

## One-Tap Checkout

- Pay remaining balance in-app
- Automated exit message sent
- Zero checkout desk time

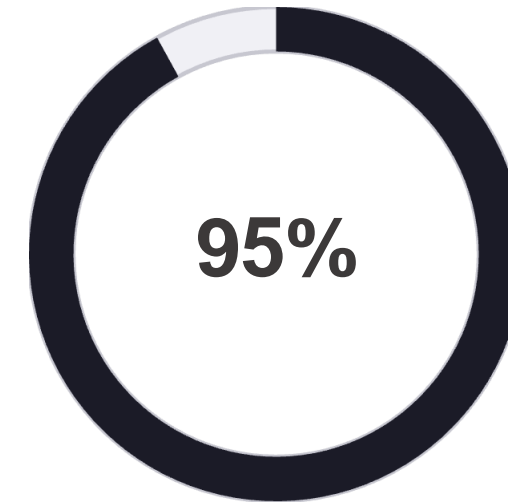


# Growth Metrics: Customer Satisfaction Soars



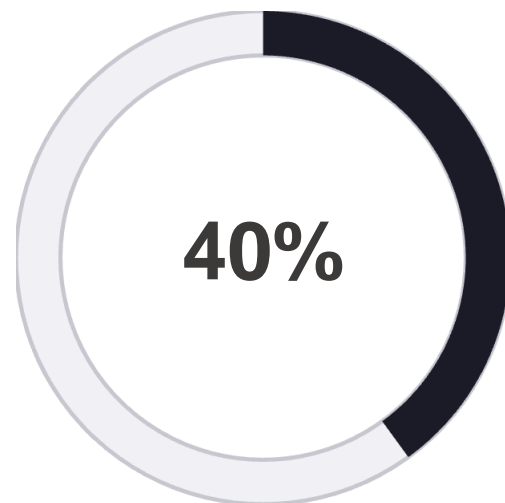
**Faster Check-In**

Compared to manual process



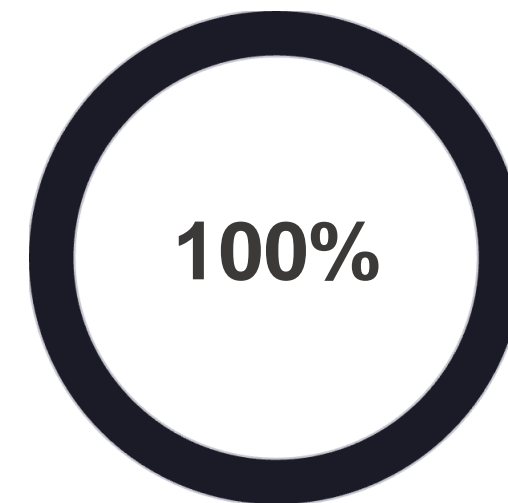
**Guest Satisfaction**

Contactless convenience rating



**Staff Time & Man Power Saved**

On routine reception tasks- Increase Productive of Staff, Focus in Priority Job



**Digital Records**

Compliance & accuracy- Every Second Information With Hotel Owner/Manager

# Revenue Growth Across All Stakeholders

01

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## Customer Benefits

Seamless experience drives repeat bookings & referrals

02

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## Manager Efficiency

Data-driven decisions, optimized staffing, reduced waste

03

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## Admin Control

Remote oversight, instant alerts, complete transparency

# Ready to Transform Your Hotel?

1

## Automated Operations

70% reduction in manual tasks

2

## Revenue Growth

35%+ increase in service bookings

3

## Guest Satisfaction

92% approval rating on convenience

4

## Remote Control

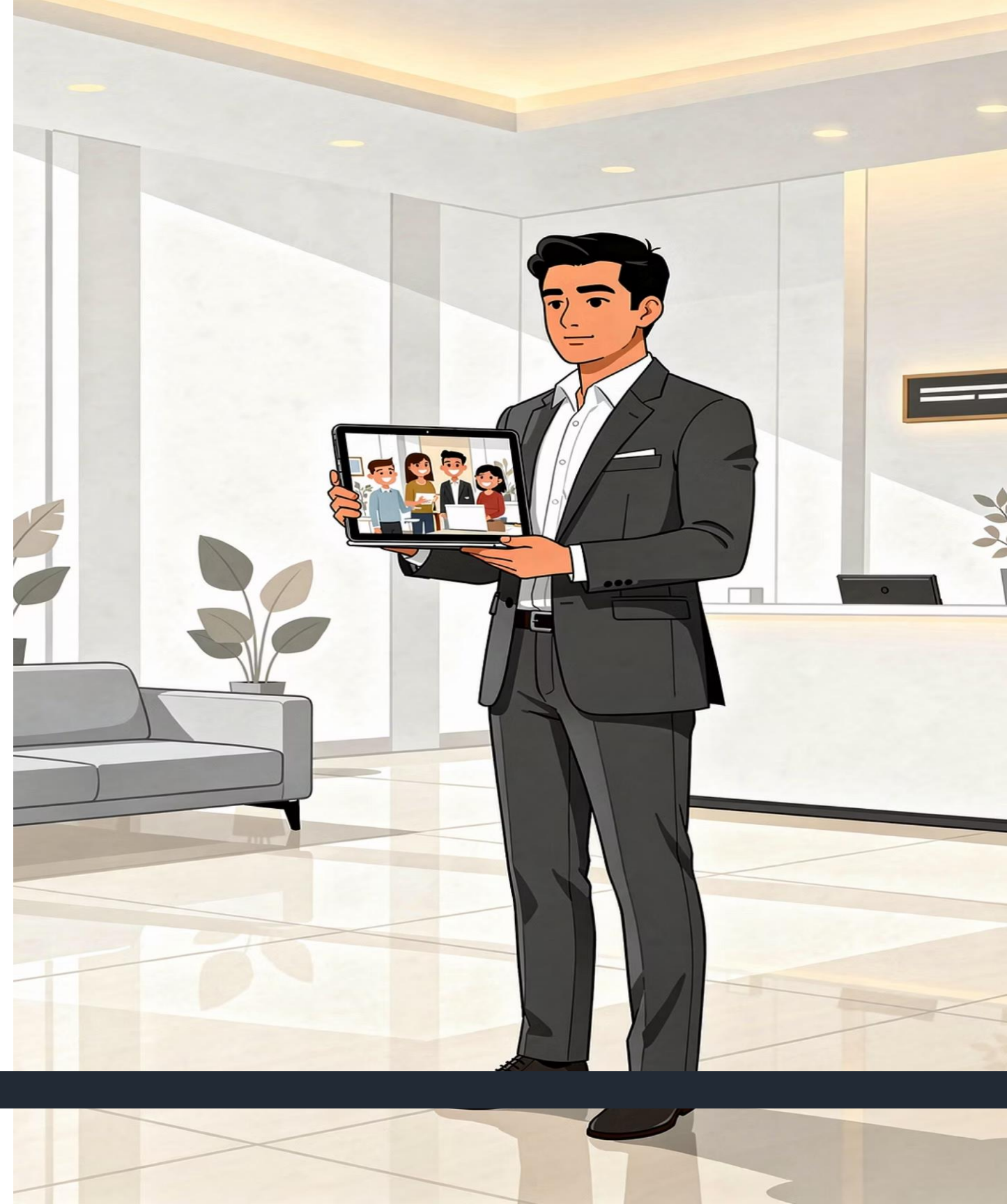
Manage everything from your phone



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# Sleep Better. Earn More.

Complete visibility, automated efficiency, and exceptional guest experiences - all from one platform



# Upgrade Your Hotel Experience with Smart Automation

Deliver comfort, efficiency, and modern luxury to your guests with our intelligent solutions.



### Smart Room Control

Lighting, AC, Curtains & more



### Energy Saving & Cost Reduction

Optimize energy usage and reduce operational costs



### Centralized Monitoring System

Monitor and manage your hotel operations from anywhere



### Enhanced Guest Experience

Personalized comfort for a luxury stay experience



### Secure Access & Digital Locks

Advanced security with keyless convenience



## Book a Free Consultation Today!

Transform your hotel into a smart, future-ready space.

> SCHEDULE A DEMO >



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Ranchi / Jharkhand



info@freshomeindia.com

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SMART LIVING SOLUTIONS

